

AMS 2018

Wireless Internet Access Guide at UQ

Wireless Internet is provided using the [UQ eduroam Wireless network](#)

Access is provided by one of the following channels:



1. If you have eduroam from your institution, please connect to Wi-Fi **eduroam**
Note: this is the easiest and fastest option. <https://www.eduroam.org/where/>
2. UQ Visitor Account (Free): Please connect Wi-Fi **Visitor-UQconnect**
Note: No User Name or Password are required. It does periodically prompt for authentication but it is good for checking emails etc.
3. UQ Short Term [Visitor Account](#) (very limited to certain guest only), **Visitor Account Form** needs to be filled

The image shows two screenshots of the UQ Visitor Account application form. The left screenshot is titled "Visitor Account: Short Term - 3 months" and contains the following sections:

- APPLICANT DETAILS:** Fields for Title, First name, Last name, Email address, and Contact phone number. A registration ID "vz017537" is displayed.
- APPLICANTS AGREEMENT:** A section where the applicant confirms they have read and agree to the University of Queensland's Terms and Conditions for provision of Internet services.
- OFFICE USE:** A section for office use with fields for Full name and Signature.

The right screenshot is titled "WHAT DO I DO NEXT?" and contains the following sections:

- Step 1:** Instructions to activate the account by going to <http://uqconnect.net/visitor> and clicking the "Apply Now" button.
- Step 2:** Instructions to enter the Registration PIN and Username. Fields for Registration PIN (24305066936) and Username (vz017537) are shown.
- ADDITIONAL INFORMATION:** A section providing more details about the service, including access to the Internet via UQ's on-campus network, a 5000 MB download quota, and that the account stays active for 3 months after activation.
- Out of download quota?** A section explaining that if the user runs out of download on their UQconnect account, they can purchase more at very competitive rates.
- Phone/cricket card purchase only:** Details for UQconnect (24305066936) and 1800 738 022 (toll-free).
- IT Service Centre:** Contact information for the IT Service Centre, Building 62, The University of Queensland, Brisbane, QLD 4072.

Note: Provides 5GB download, and can only access email via Webmail or VPN